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| **CNR # SNOW-TEMP** | **CXT Release R#** |  | **Deploy to:** | **GBCXT08Q** |

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| **Environment** (describe the environment in which the implementation will occur (HW/SW/Database, server, special data): | | | | | | | | | |
| GBCXT08Q | | | | | | | | | |
| **Back out Procedure** (Describe the process for backing out to previous production environment if needed) | | | | | | | | | |
| **Follow this BOIP again, with the following changes:**  10. use “archive” in case we need to send logs to vendor (Prod Only)  13. Use **Backout\_CNR and file:**  **[\\va01pstodfs003.corp.agp.ads\apps\Local\EMT\COTS\McKesson\ClaimsXten\v6.0\McKesson-supplied-updates\GBD\_6.0\_Release\_49\_62516\_Custom\_Build\_03312021\CHC.TPP.GBD\_CXT.6.0.1.TPSVC-62516.1.msi](\\\\va01pstodfs003.corp.agp.ads\\apps\\Local\\EMT\\COTS\\McKesson\\ClaimsXten\\v6.0\\McKesson-supplied-updates\\GBD_6.0_Release_49_62516_Custom_Build_03312021\\CHC.TPP.GBD_CXT.6.0.1.TPSVC-62516.1.msi)**  **14-21 use Backout\_CNR** | | | | | | | | | |
| **Special instructions for concurrency of steps:** All steps are sequential unless otherwise noted | | | | | | | | | |
| **Installation Steps/Instructions** | | | | | | | | | |
| **Step** | **Concurrency** | **Responsible Group** | **Server** | **Database** | **Schema** | | **Instruction-Task** | **Expected results** | **Comments** |
|  |  | **Env Mgmt** | **ENV**  **8Q** | **n/a** | **n/a** | **Inform APM to stop monitoring CXT alerts** | | **email sent** | **DAY M/DD/YY**  **Start time 12:00pm** |
|  |  | **Env Mgmt** | **ENV**  **8Q** | **n/a** | **n/a** | **[Run HC on ENV being installed. Resolve existing issues (if any found).](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Run_CXT_HealthCheck_From_EMT_GUI.docx)** | | **HC Passed** | **DAY M/DD/YY** |
|  |  | **Env mgmt** | **ENV** | **n/a** | **n/a** | **[Update RM spreadhsheet the change effort had begin (PROD MW Only)](https://share.antheminc.com/teams/Ent_Rel_Mgmt/Lists/Status%20Master%20Input/Domain%20Input.aspx" \l "InplviewHash0b448eda-9ab8-457f-b685-dd97ac58b04c=ShowInGrid%3DTrue)** | | **Spreadsheet Updated** | **DAY M/DD/YY** |
|  |  | **Env mgmt** | **ReportingServer** | **n/a** | **n/a** | **[Run Reporting Server Pre-Checks](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/ClaimsXten%20Reporting%20Server%20Pre_Check.docx)** | | **Check successful** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPIC (cxtTpicFac<env>):**  8Q | **n/a** | **n/a** | **[Suspend all nodes from TPIC load balancer](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx)** | | **all nodes inactive** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPPUI (cxtTppuiFac<env>):**  **8Q** | **n/a** | **n/a** | **[Suspend all nodes from TPPUI load balancer](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx)** | | **all nodes inactive** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIAPP (cxtUIAPPFac<env>):**  8Q | **n/a** | **n/a** | **[Suspend all nodes from UIAPP load balancer](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx)** | | **all nodes inactive** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **C3 (cxtC3Fac<env>):**  8Q | **n/a** | **n/a** | **[Suspend all nodes from C3 load balancer](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx)** | | **all nodes inactive** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIApp and TPIC ONLY** | **n/a** | **n/a** | **[Stop UIAPP and TPIC CXT services in environment(s) using EMT GUI](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Stop_ClaimsXten_Services_AUTOMATED.docx)** | | **services stopped** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIApp and TPIC (archive for 1P, delete for all others)** | **n/a** | **n/a** | **[Archive or Delete the existing CXT logs](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Archive_Or_Delete_CXT_Logs_MASTER.docx)** | | **Files archived or deleted** | **DAY M/DD/YY** |
|  | **Concurrent w/ previous step** | **Env Mgmt** | **UIApp and TPIC ONLY** | **n/a** | **n/a** | **[Install new dictionary file](file:///\\\\agpcorp\\apps\\Local\\EMT\\COTS\\McKesson\\ClaimsXten\\v6.0\\Docs%20%20(Internal)\\CXT_Installation_Guide-Dictionary-dat_AUTOMATED.docx)** | | **file installed** | **DAY M/DD/YY** |
|  |  |  | **TPIC Servers** | **n/a** | **n/a** | **[Install most current metadata files](file:///\\\\agpcorp\\apps\\Local\\EMT\\COTS\\McKesson\\ClaimsXten\\v6.0\\Docs%20%20(Internal)\\CXT_Installation_Guide-TPIC_Metadata_XML_AUTOMATED.docx)** | | files installed | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIApp and TPIC ONLY** | **n/a** | **n/a** | **[Start UIAPP and TPIC CXT services in environment(s) using EMT GUI](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Start_ClaimsXten_Services_AUTOMATED.docx)** | | services start | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **All servers:** | **n/a** | **n/a** | **[Perform IIS reset](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Restart_IIS_for_ClaimsXten_iisreset_AUTOMATED.docx)** | | IIS restarted | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPIC (cxtTpicFac<env>):**  8Q | **n/a** | **n/a** | **[Activate all nodes from TPIC load balancer](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx)** | | **all nodes active** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPPUI (cxtTppuiFac<env>):**  8Q | **n/a** | **n/a** | **[Activate all nodes from TPPUI load balancer](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx)** | | **all nodes active** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIAPP (cxtUIAPPFac<env>)**  **8Q** | **n/a** | **n/a** | **[Activate all nodes from UIAPP load balancer](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx)** | | **all nodes active** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **C3 (cxtC3Fac<env>):**  8Q | **n/a** | **n/a** | **[Activate all nodes from C3 load balancer](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx)** | | **all nodes active** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIAPP and TPIC servers** | **n/a** | **n/a** | **[Validate UIApp and TPIC services using EMT GUI](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_UIApp_Server_AUTOMATED.docx)** | | URLs validate successfully | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPPUI servers (TPPUI VIP, if applicable):** | **n/a** | **n/a** | **[Validate TPPUI Server](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPPUI_Server.docx)** | | Able to log into TPPUI | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | T**PIC servers (TPIC VIP if applicable): :** | **n/a** | **n/a** | **[VALIDATE TPIC Adjudication is functional](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPIC_Server_AUTOMATED.docx) (steps 1-10)** | | Clean healthcheck | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **FACETS: 8Q** | **n/a** | **n/a** | **[VALIDATE Claims Adjudication (F3) is functional](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPIC_Server_AUTOMATED.docx) (step 11 only)** | | F3 of claims successful and claims show up in TPPUI | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **C3 servers (C3 VIP, if applicable):** 8Q | **n/a** | **n/a** | **[VALIDATE C3 Services are functional](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_C3_Server.docx)** | | services functional | **DAY M/DD/YY** |
|  |  |  |  |  |  | Perform App Compares: [\\VA33DWVFCT318.DEVAD.WELLPOINT.COM\d$\Scripts\CXT\_COMPARE\_TEST\Launchers\](file:///\\\\VA33DWVFCT318.DEVAD.WELLPOINT.COM\\d$\\Scripts\\CXT_COMPARE_TEST\\Launchers\\%20) 1) TPIC: Master to current\_env\_upgrading  2) UIAPP: Master to current\_env\_upgrading  3) TPPUI: Master to current\_env\_upgrading  4) C3: Master to current\_env\_upgrading  5) Reporting: Master to current\_env\_upgrading  6) TPIC: current\_env\_upgrading to itself 7) UIAPP: current\_env\_upgrading to itself 8) TPPUI: current\_env\_upgrading to itself 9) C3: current\_env\_upgrading to itself  \*\*\*  3D master for 7D 7D master for 8Q 8Q master for everything else | | no discrepancies | **DAY M/DD/YY** |
|  |  | **Code Editing** | **Environment** | **n/a** | **n/a** | **Validate Environment** | | Environment functional | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **n/a** | **n/a** | **n/a** | **Send email to Walter/Team when work is complete** | | email sent | **DAY M/DD/YY** |

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| **Comments:** |